# RISE



## Realize and Improve Sales Effectiveness

Organizations driven by sales channels are always looking for ways to help channel partners increase their sales productivity, effectiveness and thus overall business growth for channel partners as well as the organization. While customized Instructor-Led Training (ILT) can help the field sales force learn the skills needed, the associated costs for pulling the field sales force out of the field may act as a deterrent to skill building. This is where our holistic sales learning solution - RISE (Realize and Improve Sales Effectiveness) - can help you augment the skills of your sales force in the most effective, engaging, and effortless manner



# **Introducing RISE**

RISE is a blend of classroom and digital learning methodologies with customized content focusing on functional skills and behavioral skills that enable your channel partners to boost sales productivity and yield. RISE aims to maximize field force productivity and provide sales managers with the essential sales management skills to drive the field force in a sustainable manner.

### The Solution Process



Team Talk: A huddle session of about 2hr conducted by the Team leader to introduce the fundamentals of a skill

#### **Trainer Profile: Sales Manager**



Team manager in sales, on-roll employee/ Territory Sales Officer (TSO), Territory Sales Manager (TSM), Key Account Executive (KAE) 1-day ILT.



1 day TTT: 3-4 modules with customized content focusing on functional skills and behavioral skills defined for the field sales force.

### Primary Learner Profile: Field Sales Force



Individual contributor in sales, off-roll employee/ marketing executive, sales executive, sales associate.



Mobile learning via Master-O with customized content focusing on behavioral and functional skills.

# What is Master-<sup>™</sup>?

Master-O is a mobile learning solution from InspireOne that makes learning e ortless and improves business performance by combining learning content, game design and behavioral science. Learn, retain and apply a new skill on the job with Master-O's uniquely packaged bite-sized learning content called Microskills®.



### **Benefits**

# For Organization

- Improved business performance from channel partner
- Cost effective
- Improved image of sales person
- Better customer activation
- Improved brand visibility and sales

### For Individual

- Improved, effective and efficient sales performance
- Better relationship with customer
- · Enhanced visibility and image at customer
- Improved ability to influence the customer
- · Ability to extract more out of a deal

### **The Solution Modules**

#### **Functional Skills**

Module	Business Management	Sales Process Management	Basic Selling Skills
Learning Objectives	<ul> <li>Preparing a market segmentation and targeting plan</li> <li>Planning products mix/ line selling</li> <li>Understand basic business financials</li> </ul>	<ul> <li>Generating more sales enquiries/demand</li> <li>Driving product mix / merchandising</li> <li>Ensuring customer activation</li> </ul>	<ul><li> Probing</li><li> Pitching the product</li><li> Overcoming objections</li></ul>
Outcomes	<ul> <li>Improved business performance</li> <li>Systematic planning and monitoring of business</li> <li>Better control of business parameters</li> </ul>	<ul><li>Increased Lead generation</li><li>Better customer activization</li><li>Improved visibility</li></ul>	<ul><li>Improved selling skills,</li><li>Better objection handling</li><li>Increased sales</li></ul>
Methodology	Via Nanoskills® in Master-O		

### **Behavior Skills**

Module	Relationship Building	Influencing Performance	Negotiating Value
Learning Objectives	<ul> <li>Understand communication style</li> <li>Adapting own style to customer's style</li> <li>Develop rapport</li> </ul>	<ul> <li>Understand the science of influencing</li> <li>Identify Influencing styles</li> <li>Structuring an influencing conversation</li> </ul>	<ul> <li>Understand process of negotiation</li> <li>Identify negotiation styles</li> <li>Making a negotiation conversation</li> </ul>
Outcomes	<ul><li> Effective communication</li><li> Better relation</li><li> Reduced conflicts</li></ul>	Improved influencing ability     Better objections handling	<ul><li>Strong negotiation ability</li><li>Extract more value out of a deal</li></ul>
Methodology	Via Nanoskills® in Master-O		

### **About InspireOne®**

InspireOne® partners with organizations to help manage change scenarios and achieve business results, through contextualized and inspiring interventions around leadership and people development, strategic alignment and building strong sustainable culture.

### **InspireOne's Global Partners**





