

# LEADING VIRTUAL TEAMS IN CRISIS

In times of crisis, you may find yourself in a scenario of virtually managing a fully remote team in an environment of chaos and uncertainty. It's likely you have never worked 100% remote, let alone managed a team in this setting. Add to that, the overall unrest due to the crisis can make this task seem overwhelming and daunting.

Effective remote working teams don't just require the right technology - they require the right leadership. The rapid pace of globalization and the growing number of collaborative software solutions have enabled virtual work, and the demand for skills from around the world have made it a necessity, but virtual teamwork is not intuitive. It's about time that leaders recognize the human side of the equation.

It is with this aim in mind that we bring to you a Virtual Instructor Led Training (VILT) solution on **Leading Virtual Teams in Crisis**.

## ABOUT THE COURSE

Course is aimed at helping you create practical management strategies to manage crisis, build trust, collaboration, engagement and high performance amongst virtual teams. It is a 10-day learning journey that consists of:



*Assignments will be given in between the webinars*

*Microlearning modules to be launched in between webinars on Master-O, our game-based microlearning mobile platform*

**Target audience:** MoMs working remotely, responsible for leading x-country or x-functional projects

**Methodology:** VILT sessions, includes videos, interactions and downloads

### Learning Objectives

#### Self - Assessment -

- Identifying a current crisis situation
- What they think they did well?
- What were the challenges that were tough to handle?

#### Webinars -

- What happens in a crisis?
- **Handling emotions** before handling the situation.
- Importance of **staying calm, objective and empathic**
- Generative conversations to **build confidence**
- Discover **challenges and opportunities** associated with virtual teams
- Adopt practices that enhance **effective collaboration**
- Upgrade your **communication skills** to be fit for the virtual reality
- **Inspire and influence** high performance from team
- Get ideas to **stay connected** in a naturally disconnected setting
- **Leverage emerging technologies** in communication

### Why Enrol?

- **Practical** - Provide you with collaborative tools and structured processes for leading global virtual teams
- **Interactive** - You will be asked to participate and can also bring your own pain-points and get support from trainer and peers
- **Step-by-step learning** - This course is broken down into easy to manage bite-size chunks.
- **Action orientated** - You will be asked to apply and take action on some of your learnings.